

Services

At Axiom, we believe that a comprehensive approach to technology ensures optimal results and total accountability to our clients.

Axiom provides four main products and services to achieve our clients business objectives. We begin with a documented strategic plan built in partnership with our clients. This strategy is then passed to our Implementation Team for installation. Finally, systems are migrated to either our Support Department or to the clients internal IT department for day-to-day support and proactive maintenance. And what about Cloud Solutions? They are not just a buzzword anymore. Axiom integrates a variety of the best in class Cloud Solutions across our technology platforms resulting in optimal network architectures that minimize single points of potential failure.

IT Strategy



Axiom's Professional Services Team partners with clients to provide a wide variety of strategic planning, design and executive consulting services. Team members have a minimum of 15 years of industry experience, specializing in a variety of areas designed to empower clients to make informed decisions. Services include information technology roadmaps, project budgeting and architecture, company wide or department audits, pre-acquisition due diligence, application and vendor selection management and outsourced IT department management services.

Strategic Services

- Executive Level Strategy
- Pre-Acquisition Due-Diligence
- IT Audits & Assessments
- IT Roadmaps
- Budgetary Planning
- Application Selection
- IT Management & Staff Planning

Implementation



Axiom's dedicated team of project specialists work with our clients and internal IT departments to implement custom technology solutions. Project deployments range from single server deployments to comprehensive multi server, multi-site solutions capable of supporting thousands of users. By utilizing a team that has conducted over 100 annual implementations, Axiom ensures successful rollouts that are on time and on budget. Site Leads and Project Managers are assigned to each project beginning at the budgeting process, following each project to completion. Implemented Technology solutions can then be maintained by internal IT departments or transitioned to Axiom's Support Solutions.

Implementation Services

- Network Architecture & Design
- Dedicated Project Implementation Services
- Project Management & Project Oversight
- Datacenter & Telecommunication Solutions
- Training & Network Hand Off Solutions

"Axiom was able to clearly explain the pros and cons of the technology options at our disposal. They delivered a comprehensive technology roadmap, which they successfully implemented and thoroughly supported."

- President, Barrington Chemical Corporation



www.thinkaxiom.com

Support



At Axiom we believe that regardless of our size, our customers should always receive a unique and individual support experience with a dedicated team of support professionals. At Axiom we accomplish this by utilizing a pod structure to support our clients. Each customer receives a dedicated Technical Account Lead, Assigned Onsite Support Team and Account Manager. This is combined with senior oversight from our dispatch coordinators, helpdesk managers and service directors to ensure clients are always dealing with someone they trust, while knowing they have access consistently excellent IT support services.

Support Services

- Fully Managed & On-Demand IT Support
- Dedicated Support Teams
- Expert, 24/7/365, U.S.-Based Helpdesk
- Global Onsite Support Network
- Proactive Network Monitoring
- Experts in Microsoft, Cisco, Unix & More

Cloud



Are you looking to move your organization into the cloud? Are you looking for a straightforward answer on what the cloud is and how it can benefit you without compromising productivity or security? Axiom's senior leadership team has taken the guesswork out of cloud solutions by pre-selecting best of breed cloud solutions and customizing them for our clients. Whether you are looking to fully migrate your technology into the cloud, or just take advantage of some of the latest cloud applications, Axiom has you covered.

Our Cloud Solutions

- Dedicated & Shared Cloud Hosted Solutions
- Virtual Desktop Integration (VDI)
- Hosted Exchange Email Cloud Solutions
- Cloud Based Online Backup & Disaster Recovery
- Bolt-on Cloud Applications Including Antivirus & Anti-Malware, Spam Filtering, Data & Email Archiving and More

"Axiom Technology Group has been invaluable.

They understood our business challenges during a regional expansion, identified cost effective cloud-based solutions that allowed us to work faster and more securely, and handled the entire migration process from start to finish."

- IT Manager, B&B Electronics